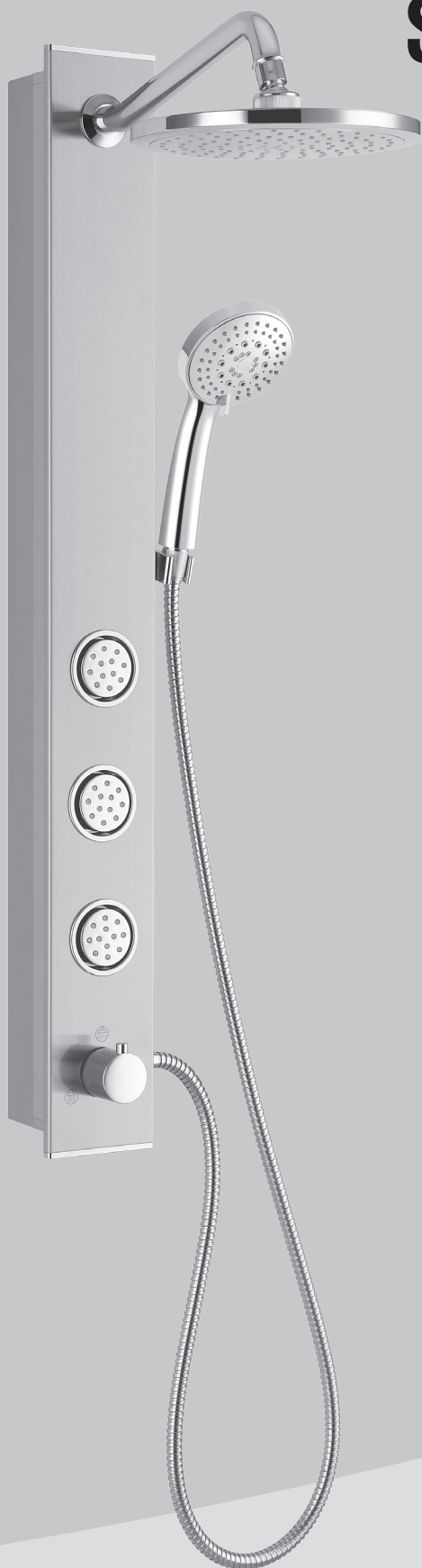


PRESENZA
— ITALIA —

MULTIFUNCTION RAIN & MASSAGE SHOWER SPA



INSTALLATION GUIDE AND USER MANUAL

Model No. QB018

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Safety Information

READ AND SAVE THESE INSTRUCTIONS

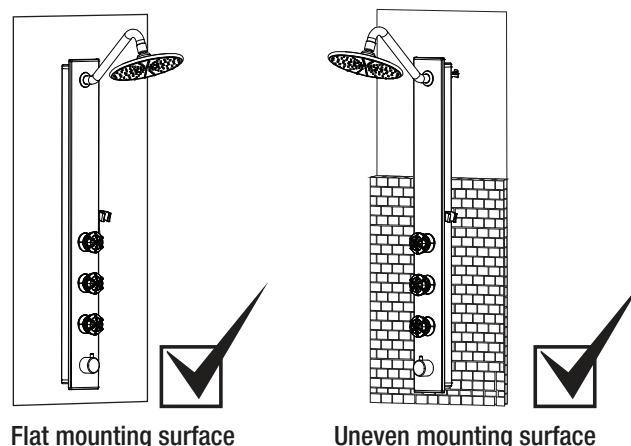
1. Inspect your unit before proceeding. Once you unpack your unit, check for chips, scratches, cracks, dents or scuff marks. If any damage is noticed, do not install.
2. Use this unit only in the manner intended by the manufacturer. If you have any questions, contact the manufacturer.
3. Installation work and plumbing must be done by qualified person(s) in accordance with all applicable codes and standards.
4. Protect the entire surface during installation.



CAUTION: Always wear safety goggles and gloves during installation to prevent personal injury.

BEFORE YOU BEGIN

1. Installs on both flat and uneven surfaces of up to 1 1/2" (38 mm), see Fig. 1.
2. This unit might not be suitable for installation with some fiberglass or acrylic showers.
3. This product will connect with your current shower valve. There is no need to take out your current valve or change it.



Flat mounting surface

Uneven mounting surface

Fig. 1

Warranty

ONE YEAR LIMITED WARRANTY

A thorough inspection must be made before installation and any damage must be promptly reported. We will not be liable for failures or damage that could have been discovered or avoided by proper inspection and testing prior to installation.

Conglom Kitchen & Bath warrants this product to be free from defects in materials or workmanship for one (1) year from the date of purchase. Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to Conglom Kitchen & Bath for all warranty claims.

This warranty is non-transferable and shall be voided if the unit is removed from its initial installation or if it is not installed following the manufacturer's instructions. It does not apply in the event of product damage due to the use of other than genuine Conglom Kitchen & Bath replacement parts, (Replacement parts may be obtained by e-mail at customer.service@conglomkb.com or by calling 1-877-333-0098 between 8:30 am - 5:00 pm EST) installation error, abuse, misuse or improper care and maintenance (whether performed by a plumber, contractor, service provider or member of the purchaser's household). The warranty excludes damage due to aggressive air or water conditions, harsh or abrasive cleaners and/or materials.

Under no circumstance shall we be held liable for personal injury or property damage resulting from improper installation or use of this product. We will not be held liable for inconvenience caused by loss of use of this product, costs incurred for labour or materials, removal and installation of replacement units, or any other incidental or consequential damages. Costs relating to obtaining access for repair or replacement are the responsibility of the user.

Our obligation shall be limited to the repair or replacement of a unit (at our discretion) that may prove, by our sole examination, to be defective under normal use and service during the warranty period.

Any failure of this product that is not traceable to a defect in material or workmanship is not covered by this warranty. These non-warrantable items include, but are not limited to:

- Improper installation not in accordance with manufacturer's instructions.
- Dents and/or scratches incurred during shipping, handling, or installation.
- Change in colour or finish due to chemical usage.
- Damage caused by failure to follow care and cleaning guidelines, including damage caused by the use of abrasive cleaners.
- Alterations made to the unit by the purchaser or installer.
- Damage caused by accidental impact, fire, flood, freezing, and normal wear.
- Bends and warping caused by forced connections, over-tightened fittings, and inadequate support during installation.

This warranty does not extend to commercial and institutional installation or use.

WARRANTY CLAIM PROCEDURE

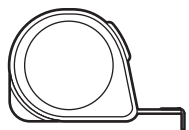
If a claimable defect occurs or replacement parts are needed, please contact our customer service team at customer.service@conglomkb.com or 1-877-333-0098 (8:30 am - 5 pm, EST, Monday - Friday).

Before you make your call, please ensure that you have:

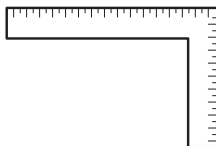
- Model number or description.
- Proof of sale.
- Details regarding the defect and/or part number.
- Name(s) and address(es) of the owner and installer.

Pre-Installation

TOOLS/MATERIALS REQUIRED (NOT SUPPLIED)



Measuring tape



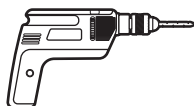
Carpenter's square



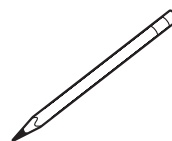
Wrenches



Phillips screwdriver



Electric drill with
1/4 in. (7 mm) drill
bit



Pencil



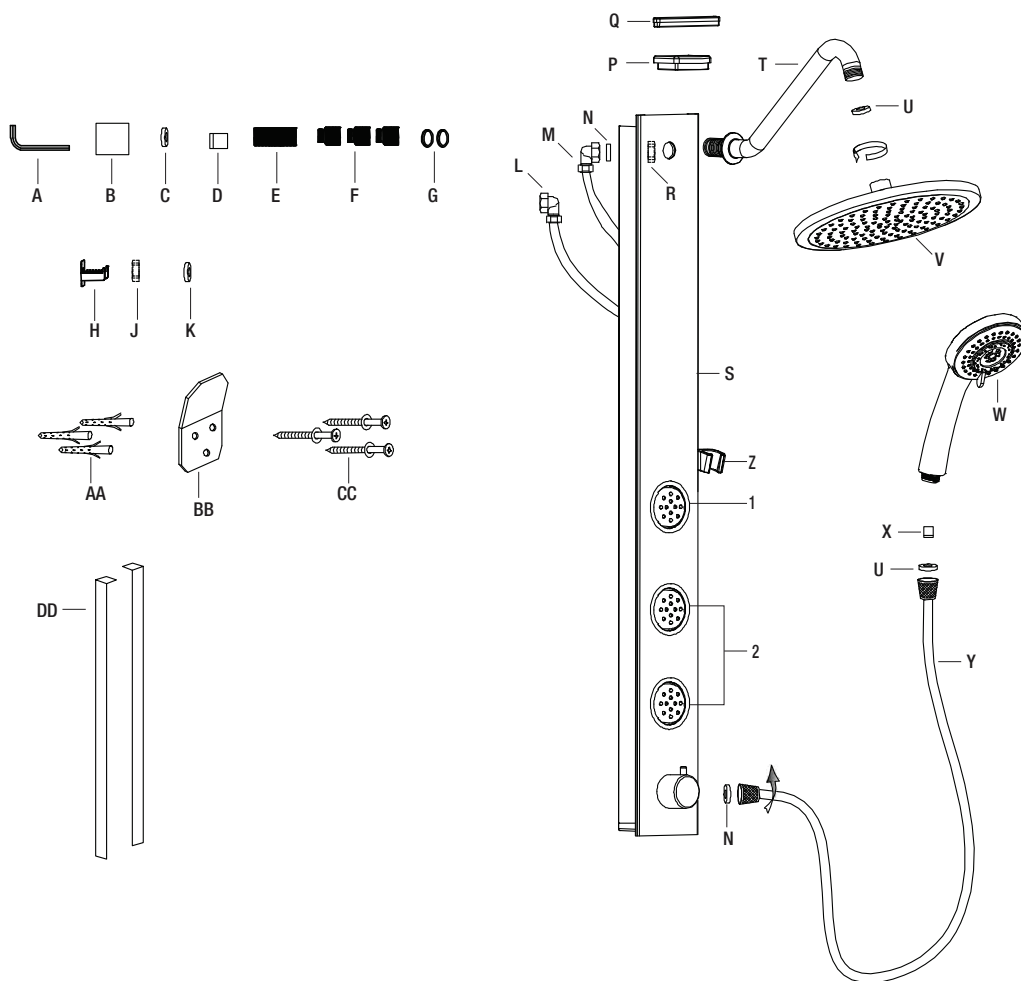
Safety gloves



Safety goggles

Pre-Installation (continued)

PACKAGE CONTENTS



Part	Description	Qty
A	Allen key	1
B	Teflon tape	1
C	Mesh gasket	1
D	Check valve (pre-installed)	1
E	Long brass connector (55 mm)	1
F	Short brass connector (28 mm)	3
G	Stainless steel washers	2
H	Stainless steel mounting bracket	1
J	Nut	1
K	Restrictor	1
L	L-Fitting	1
M	L-Fitting	1
N	Rubber washer (1/2")	2

Part	Description	Qty
P	Top cover (pre-installed)	1
Q	Stainless steel cover (pre-installed)	1
R	Nut	1
S	Shower column	1
T	Shower arm	1
U	Rubber washer (1/2")	2
V	Shower head	1
W	Handheld shower head	1
X	Check valve (pre-installed)	1
Y	Hose	1
Z	Handheld bracket (pre-installed)	1
1	Upper body jet	1
2	Middle and bottom jet	2

Part	Description	Qty
AA	Wall anchors	3
BB	Bottom bracket	1
CC	Screws and washers	3
DD	Aluminum plate cover	2

Installation

This unit is designed to be installed using your existing plumbing. Your shower valve, diverter valve or diverter tub spout will be used in its current position and will operate as before, see Fig. 2.

NOTE:

This unit can either be installed with OPTION A: DOUBLE SIDED TAPE (see page 8) or OPTION B: BOTTOM BRACKET AND SCREWS (see page 9). In both cases, the weight of the unit is carried by the mounting bracket (H). The double sided tape or the bottom bracket (BB) prevent the unit from swinging during operation.

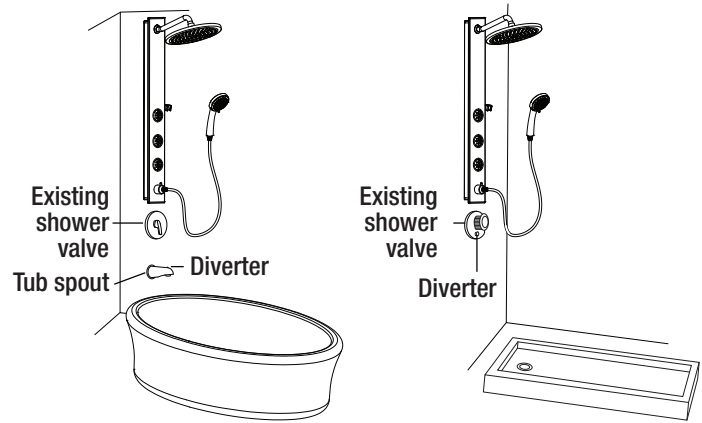


Fig. 2

SHOWER HEAD INSTALLATION

- Remove the top cover (P) and the stainless steel cover (Q) from the shower column (S), see Fig. 3.
- Remove the nut (R) that is pre-installed in the shower arm (T), see Fig. 4.

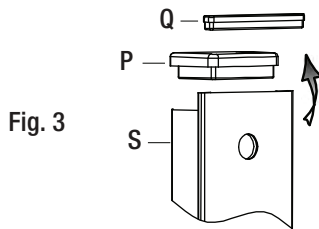


Fig. 3

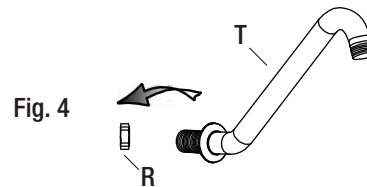


Fig. 4

- Insert the shower arm (T) into the shower column (S) and secure it with the nut (R), see Fig. 5 & 6.

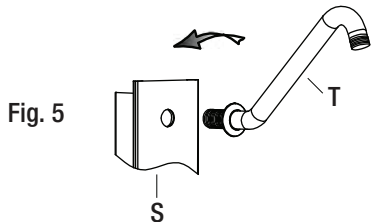


Fig. 5

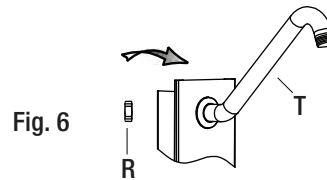


Fig. 6

- Place the rubber washer (N) onto the L-fitting (M), see Fig. 7.
- Connect the L-fitting (M) to the shower arm (T), see Fig. 8.

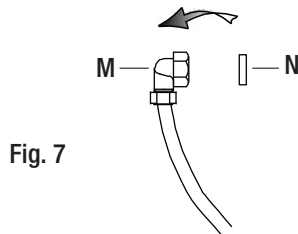


Fig. 7

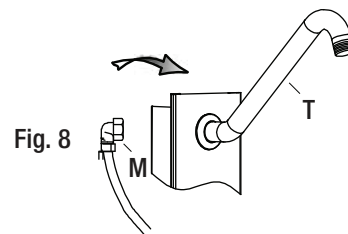


Fig. 8

- Check that the rubber washer (U) that is pre-assembled on the shower head (V) is not loose, see Fig. 9.
- Screw the shower head (V) on to the shower arm (T), see Fig. 10.

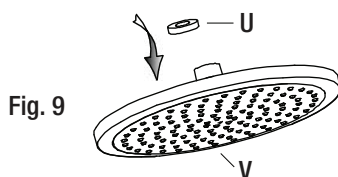


Fig. 9

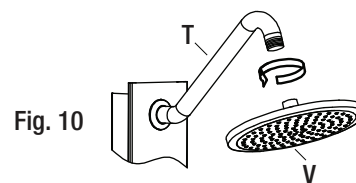


Fig. 10

Installation (continued)

NOTE:

Make sure that your shower valve is closed at all times from now until the testing is required.

- Disassemble your existing shower head (1). Pull away from the wall cover (2) that is in the area where the shower arm (3) meets the wall. Mark clearly on your existing shower arm, the level at which the wall meets the shower arm, see Fig. 11.
- Remove your existing shower arm (3) from the wall using a wrench and turning it counter-clockwise. DO NOT DISCARD YET.

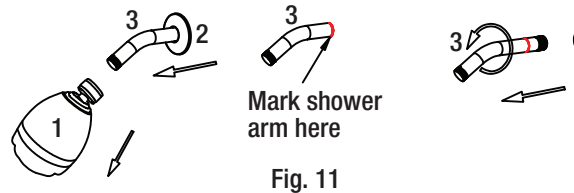


Fig. 11

- Put teflon tape (B) on the end of the long brass connector (E) that has the white check valve (D), see Fig. 12.

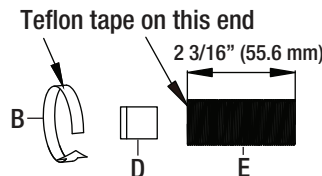


Fig. 12

- Put your old shower arm (the one you have just removed) on a flat surface. Beside it put the long brass connector (E) with the teflon tape (B) and check valve (D) side aligned with the threaded side of the shower arm.
- On the end of the long brass connector (E) (the end that has the hexagonal hole inside) add, as needed, the small brass connectors (28 mm, 1 11/10") (F) threading them in place, until the total length of the brass connector assembly is between 5/8" and 1 1/8" (16 mm and 29 mm) longer than the place where the mark was made on the shower arm.

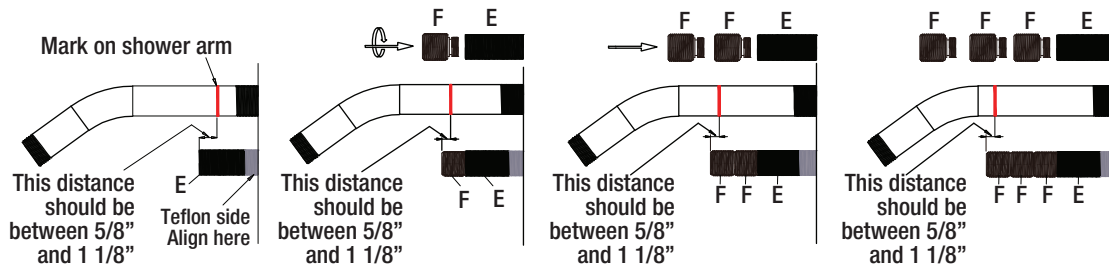


Fig. 13

- Using the provided Allen key (A), install the new assembled brass connector, (see Fig. 14), making sure that the end where you placed the teflon tape (where the check valve is) goes towards the wall where the old shower arm was.
- Clean the wall around the brass connector assembly thoroughly with a dry cloth. Peel the paper backing from the double sided tape on the stainless steel mounting bracket (H), see Fig. 15.

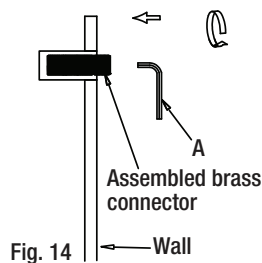


Fig. 14

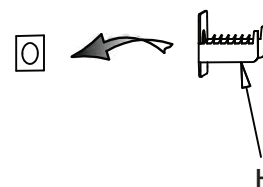


Fig. 15

Installation (continued)

- Place the stainless steel mounting bracket (H) on the brass connector assembly and adhere upright to the wall, see Fig. 16.
- Secure and tighten the nut (J) on brass assembly using one or 2 of the stainless steel washers (G), if required, see Fig. 17.
- Bracket (H) allows for mounting this unit on flat walls or on walls that have a shower surround or tiles with a step of up to 1 1/2" (38 mm).

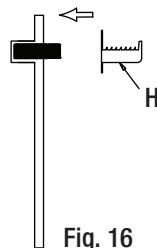


Fig. 16

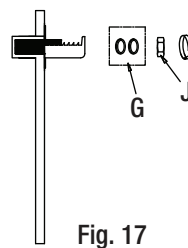


Fig. 17

OPTION A: DOUBLE SIDED TAPE

FOR FLAT WALLS, SHOWER STALLS, AND TILES WITH AN UNEVEN SURFACE OF UP TO 1 1/2"

- Connect L-fitting (L) to brass connector assembly using restrictor (K), see Fig. 18.
- With a dry rag, thoroughly clean the wall between the brass connector and the shower valve.
- Peel the paper backing from the double sided tape on back of column, see Fig. 19.

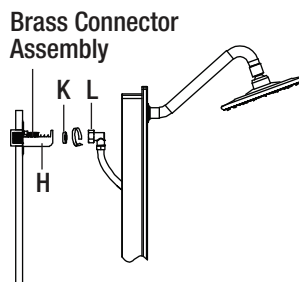


Fig. 18

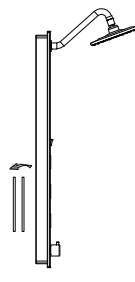
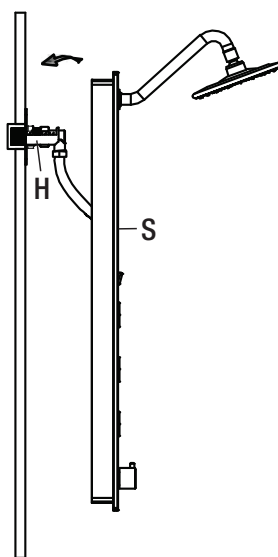
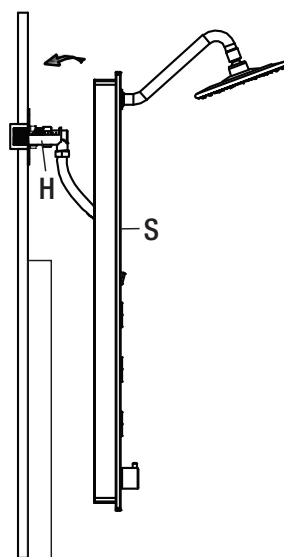


Fig. 19

- Hang the shower column (S) on the stainless steel mounting bracket (H) through holes in the column. Position column vertically level, then apply pressure to main body to firmly adhere mounting tape to the wall, see Fig. 20.



With flat wall



With stalls or tiles with an uneven surface of up to 1 1/2" (38 mm)

Fig. 20

Installation (continued)

OPTION B: BOTTOM BRACKET AND SCREWS

FOR FLAT WALLS ONLY

- Mark the drill holes 1/4" (0.635 cm) (see Fig. 21). The three holes consist of two holes drilled side by side, 0.67" (1.7 cm) apart from the center of each hole with the center line running between them. The third hole is drilled on the center line 0.79" (2 cm) below the first two holes. The upper two holes should be drilled below the shower pipe, 22 1/4" (56.5 cm) from the center of the top two holes to the center of the inlet pipe.
- Insert wall anchors (AA) in pre-drilled holes. Secure bottom bracket (BB) to the wall with screws and stainless steel washers (CC), see Fig. 22.
- Connect L-fitting (L) to brass connector assembly using restrictor (K), see Fig. 23.
- Hang the bottom of the shower column (S) on the bottom bracket (BB) first, then hang the shower column (S) on the stainless steel mounting bracket (H) through the holes in the shower column, see Fig. 24.

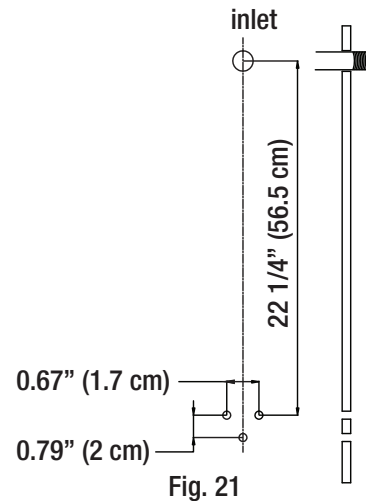


Fig. 21

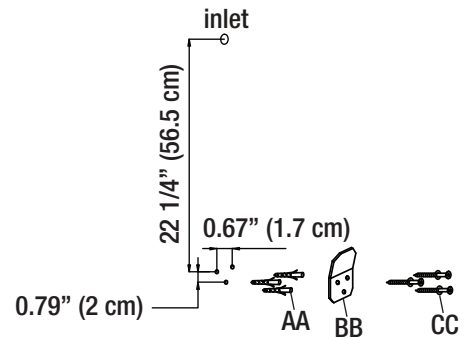


Fig. 22

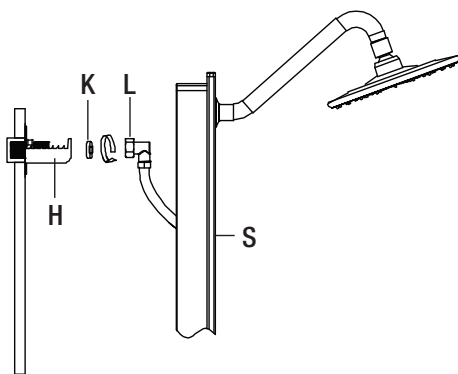


Fig. 23

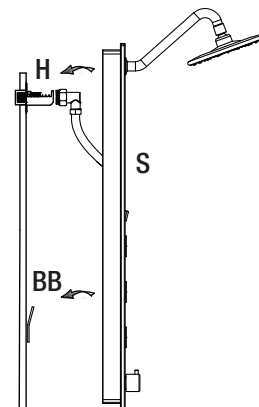


Fig. 24

Installation (continued)

FINAL INSTALLATION

- Replace top cover (P) and the stainless cover (Q) on the shower column (S), see Fig. 25.
- Attach long flexible shower hose (Y) to the column body (S) and handheld shower head (W) with rubber washers (N), (U). Check valve (X) comes pre-installed in handheld shower.

NOTE:

Make sure that none of the hoses are bent or kinked after final installation. Check water connections for proper flow; make sure there are no leaks. Do not forget to use the rubber washers to prevent leaks on the connections. If you find that the water pressure or volume is low, clean the mesh gasket (C).

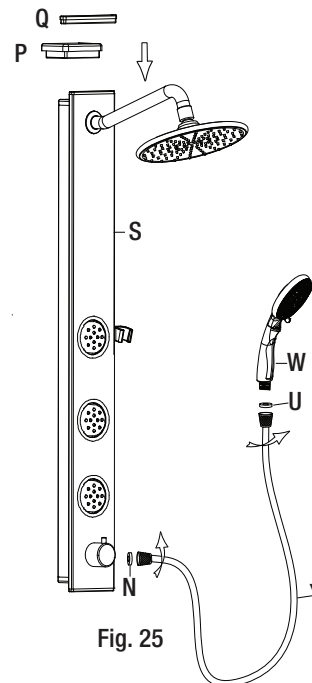


Fig. 25

IF YOU HAVE A SHOWER STALL OR TILES WITH AN ENEVEN SURFACE

- Measure the length of the gap between the top of the shower panel and the stall, see Fig. 26.
- Cut both aluminum covers (DD) with scissors to desired length.
- Remove the paper backing from the aluminum covers (DD) then stick them on the gap from the panel to the wall.
- Stick the aluminum covers (DD) in place, see Fig. 27.

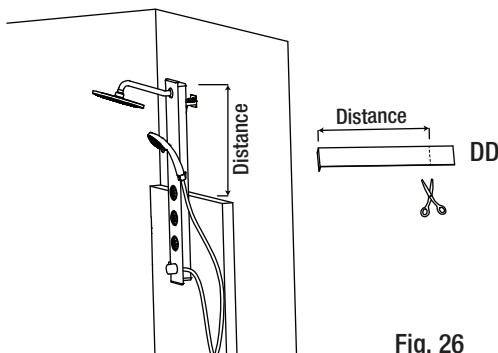


Fig. 26

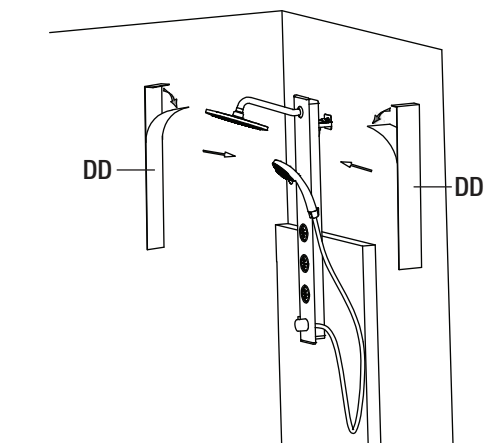


Fig. 27

Operation

To use the shower panel, open your shower valve (as per normal use) and flip the diverter valve on the shower valve or on the tub spout to redirect water from the toe tester or tub's spout to the shower.

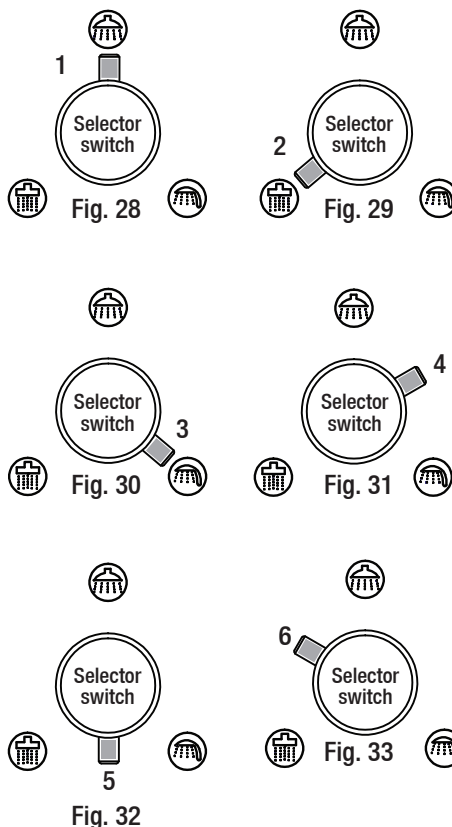
Use the selector switch (Fig. 28-30) to choose between the three single use options:

1. Shower head
2. Body jets
3. Handheld shower

You can also choose three combined use options by placing the selector in between the icons (Fig. 31-33):

4. The shower head and the handheld COMBINED
5. The handheld shower and the body jets COMBINED
6. The body jets and the shower head COMBINED

Adjust water temperature and pressure using your existing shower valve.



Troubleshooting

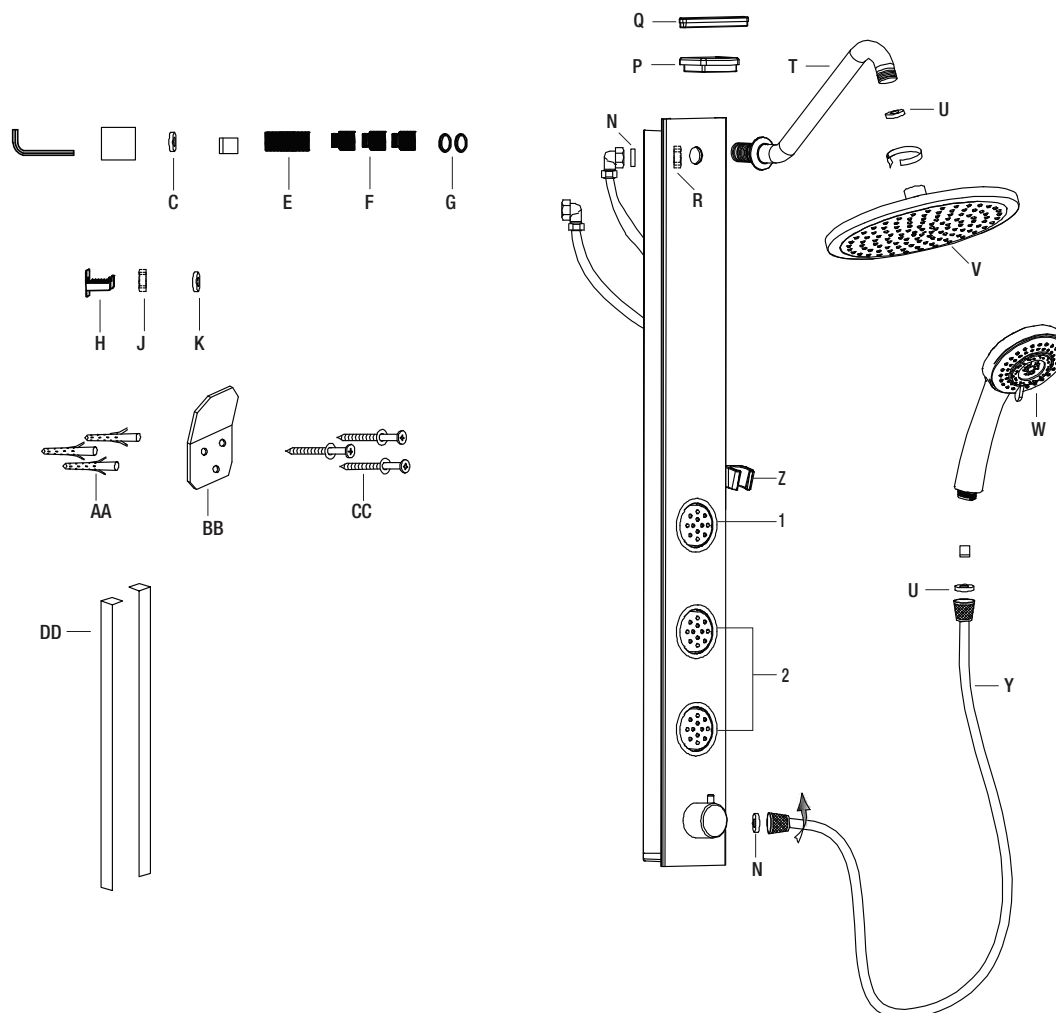
- Make sure that the rubber washers (N), (U) are properly installed to prevent leaks.
- Make sure that you drill holes according to the instructions and that you secure the shower column (S) with the double-sided tape or on the bottom bracket.
- If you find that water pressure or volume is low, clean the mesh gasket (C).
- If there is no water flow, check the brass connector (E) to make sure that it has not been installed incorrectly. Refer to Fig. 12 & 13 (on page 7) of the installation guide.
- If the check valve (D) is installed correctly and there is still no water flow, take the shower column (S) off the wall, loosen the L-fitting (L) and check that the restrictor (K) is not blocked by debris. Take the restrictor off, clean with water and reinstall.

Maintenance

- After use, rinse the shower column with water using the handheld shower to remove any soap deposits. Should water spots occur, clean with a mild solution of vinegar and water followed by a thorough rinse.
- Use liquid soap, a general household cleaner, or a weak solution of vinegar and water for regular cleaning.
- Never use abrasive cleaners as they will scratch the finish.

Replacement Parts

If you are missing parts or if you require replacement parts, please contact our customer service team at customer.service@conglomkb.com or 1-877-333-0098, 8:30 am - 5 pm, EST Monday - Friday. Identify the required part(s) and have the part number(s) ready.



Part	Description	Code	Qty
C	Mesh gasket	QHB117	1
E	Long brass connector (55 mm)	QHB114	1
F	Short brass connector (28 mm)	QHB118	3
G	Stainless steel washers	QHB101	2
H	Stainless steel mounting bracket	QHB115	1
J	Nut	QHB119	1
K	Restrictor	QHB120	1
N	Rubber washer (1/2")	QHB104	2
P	Top cover	QHB121	1
Q	Stainless steel cover	QHB122	1
R	Nut	QHB123	1
T	Shower arm	QHB126	1

Part	Description	Code	Qty
U	Rubber washer (1/2")	QHB105	2
V	Shower head	QHB107	1
W	Handheld shower head	QHB111	1
Y	Hose	QHB106	1
Z	Handheld bracket	QHB112	1
1	Upper body jet	QHB124	1
2	Middle and bottom jet	QHB125	2
AA	Wall anchors	QHB102	3
BB	Bottom bracket	QHB103	1
CC	Screws and washers	QHB100	3
DD	Aluminum plate cover	QHB116	2

Imported by:

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Made in China

